*What Impact will you make?*

**#YourOpportunity**

Deloitte is a worldwide leader in Professional Services with a presence in more than 150 countries and territories. Since 2018, Deloitte has been operating its **Competence Center** in Thessaloniki with satellites in the cities of **Patras, Heraklion, and Ioannina** - which are model hubs of expertise, training, and innovation, specializing in cutting-edge exponential technologies, in which graduates and young professionals undergo immersive experiences, continuous learning, gaining practical insights and hands-on training that empower them to navigate the complexities of the digital landscape.

Deloitte is an ideal working environment for **both young and senior professionals** who want to take the next step in their careers, offering them a supportive and international working environment that leverages their expertise and potential. Its corporate culture is based on trust and collaboration and ensures diversity and inclusion so that everyone feels part of a great team.

We are looking for an intern in our IT Department in Thessaloniki offices!

 **#AboutTheInformationTechnologyDepartment**
The Information Technology Department is charged with establishing, monitoring and maintaining information technology systems and services. The Department ensures that all IT initiatives are aligned with business goals and strategy while it fully supports internal users within the Firm.

**#AboutYourRole**Your role as an **End User Support Intern** in our IT Department will focus on:

* Identifying, diagnosing, and resolving level one and two issues on computer hardware and software for laptops and PCs
* Deal with queries by following procedures for Incident resolutions, Change Management, and Problem Handling.
* Comply with quality and security standards policies and regulations to deliver results
* Deliver services in alignment with Corporate Information Technology strategies and goals

**#OurRequirements**

To qualify for the role, you must have:

* A degree in Information Technology (either graduate or undergraduate)
* Technical skills in: Windows, Productivities suite, basic knowledge of networking
* Advanced oral and written communication skills in both Greek and English language. Italian will be considered as an asset.
* A strong customer service oriented attitude
* A strong passion for technology
* Good interpersonal skills and capacity to work effectively within a multinational team, with different time zones
* Ability to work in a fast-paced, team environment and maintain a professional demeanor under pressure
* High level of discretion for confidential work and information

**#WhatWeOffer**

At Deloitte, we know that great people make a great organization. We value our people and offer employees a broad range of benefits.

* Modern hybrid workplace, characterized by flexibility and Smart Working
* Empowered well-being: We provide multiple program offerings to support your well-being needs (flexible working arrangements, extra days of leave, parental allowances)
* Engagement within international large-scale teams and projects, with opportunities to travel for training or client purposes.
* Constant opportunities for learning with unlimited access to internal and external learning platforms and sponsored certificates aligned with business needs and technology trends
* Challenging and innovating environment where personal development and growth are encouraged, always with transparency and trust
* Diverse culture and active communities that enable you to bring yourself to work
* Team Building and Corporate Social Responsibility Activities
* Private medical health insurance plan
* Ticket restaurant card
* Exclusive Discounts to several retail providers, restaurants and others
* Mobile phone
* Fresh fruits and unlimited coffee everyday at our offices

**About Deloitte**

**#OurServices**
Deloitte offers integrated services that include Audit, Consulting, Financial Advisory, Risk Advisory, Tax and Legal. Our approach combines insight and innovation from multiple disciplines with global business and industry expertise to help our clients excel anywhere in the world. We deliver outstanding impact on the reputation and success of our clients, in Greece and globally. In pursuing this, we contribute to a sustainable and prosperous society, and are firm believers in the positive impact business can and should have on the world it operates within.

**#OurPurpose**
We are led by a purpose, to make an impact that matters with clients, people and society. This purpose defines who we are and what we stand for. It's not about being the biggest. It’s about being the first choice for the largest and most influential clients, and the first choice for the best talent.

**#OurValues**
At Deloitte we foster a collaborative culture where talented individuals can produce their best work. We value innovative thinking, diverse insights and a genuinely distinctive level of customer service through our expertise and professionalism. We value difference, with respect at the heart of our inclusive culture.

**#OurTalentExperience**
From day one at our firm, practitioners are part of a community. Our development and career progression framework will help them develop the skills and capabilities to succeed. The wellness of our people and the ability to offer agile working arrangements is at the center of our unique talent experience. We create a workplace that encourages collaboration, creativity, inclusiveness to ensure our staff are supported, encouraged and feel a sense of purpose and meaning in what they do each day.

**Sounds like the sort of role for you? Apply now!**

**Location: Thessaloniki**

*This document has been prepared by Deloitte Business Solutions Societe Anonyme of Business Consultants, Deloitte Certified Public Accountants Societe Anonyme and Deloitte Alexander Competence Center Single Member Societe Anonyme of Business Consultants.*

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